

L.M. Montgomery's On Line Ordering System

Frequently Asked Questions

Why did we move to an on line ordering system?

To free up teaching time and make ordering more convenient for everyone. Previously, parent volunteers and office staff would spend several hours processing paper orders, counting money, making phone calls and compiling and coordinating supplier orders. This new ordering system will mean parents order and pay on line. No need to find lunch forms, look for change or remind children to pass in their lunch orders.

How do I place orders on line?

Visit <http://lmmontgomery.hotlunches.net> and follow the Parent Guide available on the school website to add your children's names to the system. You will be ready to start ordering on line in minutes.

How do I pay for orders on line?

All orders are to be paid with PayPal. Payment is processed by PayPal for a secure transaction. If you do not already have a PayPal account, please visit www.paypal.com to do so.

Will I be notified by email what I ordered?

Yes, the system will automatically send you an email with a summary of what you ordered for the upcoming week.

Do I have to register and add my children to the system each year?

Yes. The system needs to be reset for old transactions to be deleted and to enable the assignment of new and existing students to their new classes. It only takes a couple of minutes for a parent to register and add their children to the system, and this needs to be done once at the beginning of each school year.

How do I place orders if my child has two homes?

If both parents want to be able to order for their child, each parent can register and when adding your child please append Mom or Dad to your child's last name as the system does not accept the same student name twice, for example 'Jane Smith-Dad' and 'Jane Smith-Mom'.